

2688689

North West Child Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private organisation. The home is registered to care for up to three children who have social and emotional difficulties and/or learning disabilities.

The home registered with Ofsted in February 2023 and the manager registered in May 2024.

There were no children living at the home at the time of this inspection.

Inspection date: 5 September 2024

This monitoring visit

The home was judged outstanding at the full inspection on 2 July and 3 July 2024. This monitoring visit was completed in response to an escalation in safeguarding notifications which suggested that the home was not safe to live in.

Since the full inspection, there has been a number of serious safeguarding incidents at the home. The focus of this visit was to monitor and to review the actions taken by the provider to safeguard the child since the full inspection. The child has subsequently left the home in an unplanned move due to the nature of the serious safeguarding concerns.

Detailed records of each incident were available to view, these showed how the staff followed robust risk management plans and known strategies which are listed in the child's relevant plans to try and deescalate the child's risk-taking behaviours. The incidents resulted in the police being called out on several occasions to support the staff to manage the high risks posed, due to known strategies no longer having a positive effect.

The manager supported the staff team through the incidents and has evaluated staff practice and begun to de-brief staff who were involved in the incidents. Further reflections were due to be carried out the day after the visit alongside the police during a full team meeting to look at any lessons learned to avoid this from happening again.

All relevant professionals and the child's parent were kept up to date throughout the incidents and during various meetings held. The staff team supported the child at the police station and acted as an appropriate adult when it was appropriate to do so.

The inspector found that the provider has taken sufficient action to address the incidents and damage caused in the home and the grounds. The home was in the process of undergoing redecoration and remedial works were being carried out in the child's bedroom. New furniture has been purchased for the bedroom.

The inspector also found that the management and staff team had exhausted all options possible to keep the child safe, however, the manager recognised the situation had become untenable and immediate notice was served in order to further safeguard the child, the staff team, and members of the public.

One recommendation raised at the full inspection has been re-stated.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
02/07/2024	Full	Outstanding
16/08/2023	Full	Good

What does the children's home need to do to improve?

Recommendation

- The registered person should ensure that they review the appropriateness and suitability of the location and premises of the home. When conducting the review, the registered person must consult, and consider the views of, each relevant person. ('Guide to the Children's Homes Regulations, including the quality standards', page 64, paragraph 15.1)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2688689

Provision sub-type: Children's home

Registered provider: North West Child Care Limited

Registered provider address: 82 Lowerhouse Lane, Burnley, Lancashire BB12 6JA

Responsible individual: Joanne O'Mara

Registered manager: Simon Derbyshire

Inspector

Julie Elder, Social Care Inspector

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